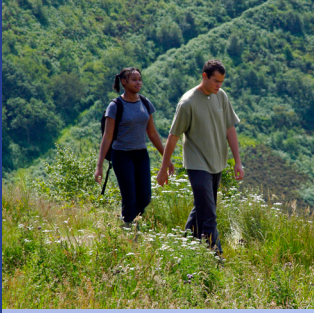
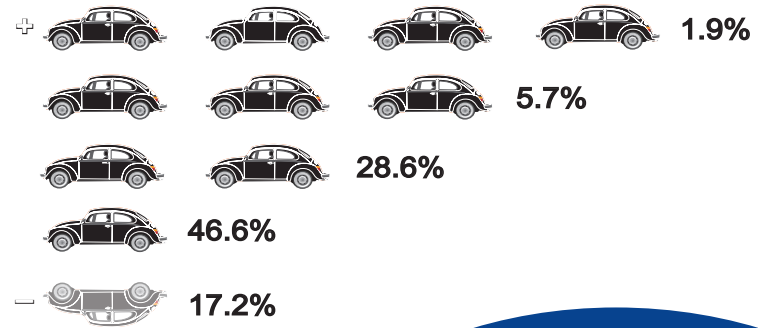


RYEDALE  
DISTRICT  
COUNCIL



# ANNUAL REPORT 2010/2011

# About Ryedale.....



## Nature Conservation

Ryedale has over 100 Sites of Importance for Nature Conservation. There are currently 45 Conservation Areas in Ryedale, 12 of which are exclusively within the North York Moors National Park, and 4 are partly within the Park. There are 29 Sites of Special Scientific Interest within the district, ranging from flower rich chalk grasslands to lowlands woodlands and marshes.



During March 2011, 250 Ryedale residents completed questionnaires about issues concerning them in their neighbourhood. The results revealed that 94.5% of people felt that the crime level in Ryedale was low or fairly low compared with national crime levels. Of those questioned 97.5% felt that Ryedale was a safe place to live. Dog mess and speeding motorists were the two main complaints with 35% and 39% of respondents saying this was an issue for them followed by 25% concerned about litter.

Police Community Support Officers and Council Officers will issue fixed penalty notices to anyone not picking up after their dog and provide advice on ensuring they are prepared in the future. 80% of residents think they are well informed by local Police and the District Council about what is being done to tackle issues.



## Education

The number of pupils in Ryedale achieving 5+ GCSE's grade A\*- C in 2010 was 80.8% compared to the National Average of 75.3%. In primary schools, key stage 4, the number of children achieving level 4 or above in English was 78% and Maths 78%, which are all in-line with the National Average.



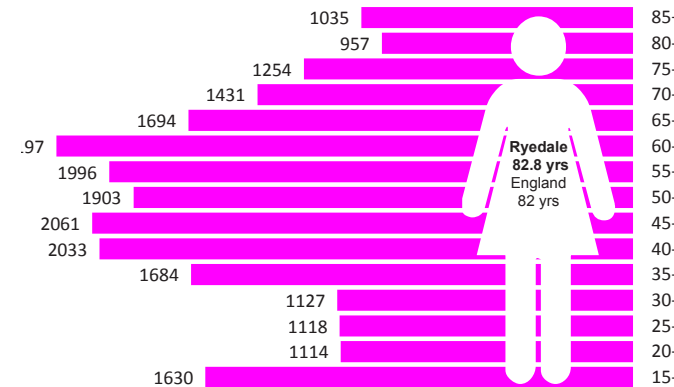
## Tourism

Ryedale nestles between York and the Heritage Coastline of North Yorkshire. The North York Moors form the northern border of the District and the Yorkshire Wolds the southern limit. Ryedale is a diverse and beautiful area of spectacular scenery, bustling market towns, dale and hill farms, and picturesque villages.

Ryedale takes its name from the River Rye which, together with the River Derwent, forms much of the geographical character of the District.

The overall value of Tourism in Ryedale in 2008 was an estimated £360 million.

## Population

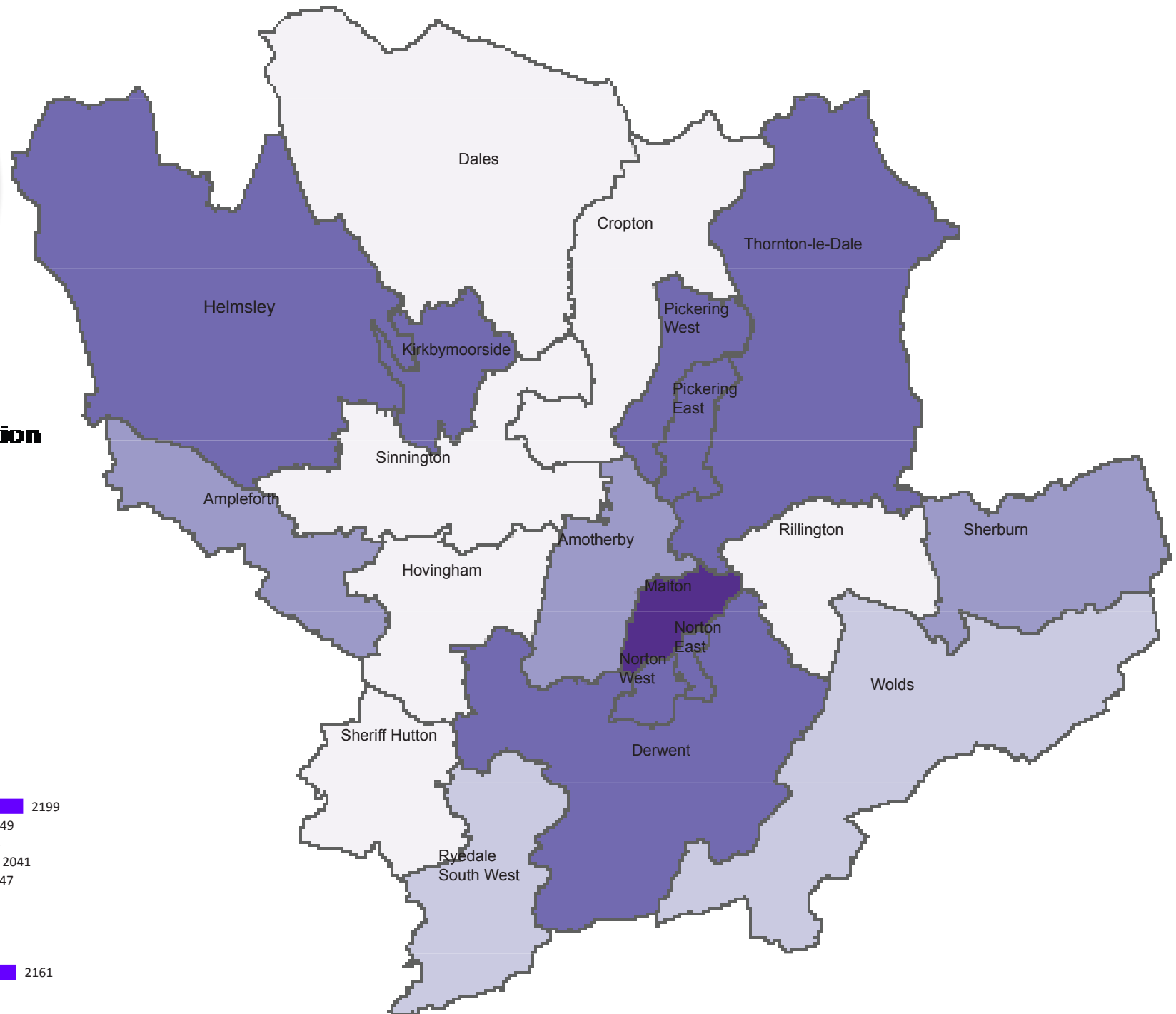
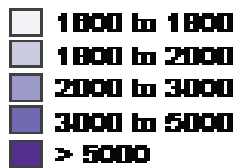


## Life Exp

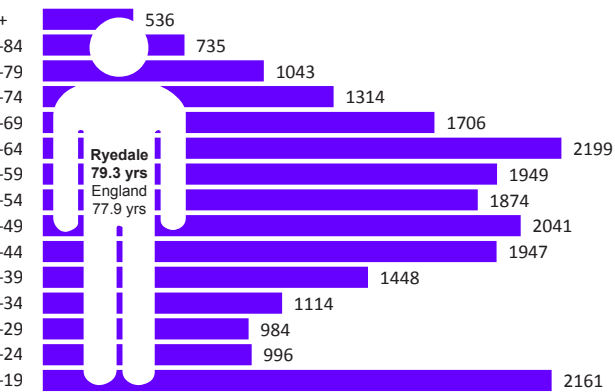


Ryedale has over 2000 listed buildings. 60 of which are Grade 1 listed. Ryedale has over 300 Scheduled Ancient Monuments. Derwent Ward has the highest number in Ryedale with nearly 80.

### Wards by Population



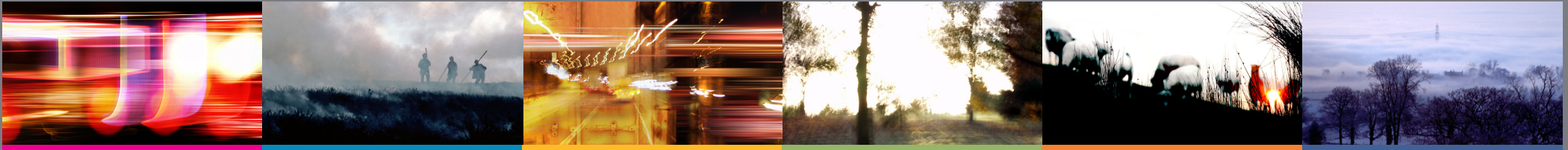
### Population of Ryedale by Age



### Dependency

# Imagine Ryedale...

The vision of local people for Ryedale in 2013 is of a place...



## Vibrant Communities

...with vibrant communities where everyone is respected; where all generations have opportunities to express themselves; where diversity is welcomed and encouraged.

## Strong Safe Communities

...that is home to welcoming and familiar neighbourhoods, where people and friendships are valued. Community spirit is strong, underpinned by security and safety. There is mutual trust between local people and the organisations that exist to help, support and serve them.

## Access and Communication

...where it is easy to access any part of Ryedale, and all other places, for work and play. Communication is dealt with in flexible and innovative ways.

## Health and Wellbeing

...where people enjoy life, work and leisure at their own pace. Freed from stress, they can take care of themselves and others.

## Landscape and Environment

...which is a cherished mixture of towns, villages and landscapes. It is a peaceful sanctuary, not crowded or polluted.

## Developing Opportunities

...where everyone is involved in and can influence planning for the community; the places where they live and work; increasing opportunities to meet, learn and have fun.

...the Council shares this vision with the communities of Ryedale and is working with partners from the public, private, voluntary and community sectors to make this vision a reality.

## The Council's vision for Ryedale is of

*'a place where all residents can enjoy a good quality of life, with strong, prosperous and welcoming communities'*

## The Mission of the Council is

*'working with you to make a difference'*



**Aim 1** - To meet housing needs in the Ryedale District Council area



**Aim 2** - To create the conditions for economic success in Ryedale



**Aim 3** - To have a high quality, clean and sustainable environment



**Aim 4** - To help all residents to achieve a healthy weight by encouraging an active lifestyle, in communities where everyone feels welcome and safe



**Aim 5:** To transform Ryedale District Council



# Aim 1: HOUSING

## HOUSING NEED

To meet housing need in the Ryedale District Council area

The Council is committed to helping to meet housing need in the Ryedale area.

We will do this by changing and adding to the housing stock and supporting people to remain in their existing home or gain access to a suitable alternative one.

Meeting the housing need of people in Ryedale remains a high priority for Ryedale residents and the Council. The average price of a house in Ryedale is still high relative to the low average household income in the area. This affordability gap continues to cause problems for local people particularly first time buyers. The need identified in the area includes those who cannot afford a home and also those who are in a home they find difficult to maintain or that no longer meets their needs due to changing circumstances or disability.

### Provision of Affordable Homes

In difficult housing market conditions, 52 new affordable homes were delivered during 2010/11, with an additional 22 delivered in May 2011. The Council can demonstrate a supply of available housing sites of over 5 years, with planning permissions granted for further 145 affordable homes that should commence on site in 2011/12. A further 82 affordable homes will be delivered by Housing Associations over the next two years.

### Preventing Homelessness

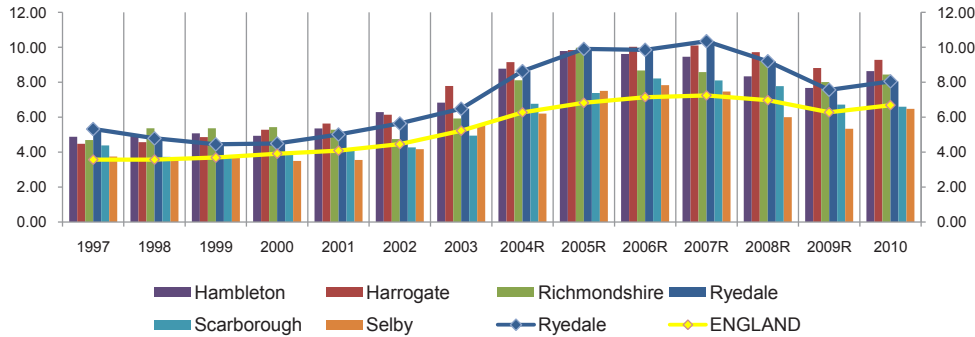
Trends over the last 12 months have indicated that the volume of households in difficulty and seeking assistance from the Council and its partners has been increasing. This year 585 households approached the Councils housing options service because they were in some kind of housing difficulty. This represented a 16% increase on last year. Whilst the majority of these households have had their problem resolved, the increase has led to a subsequent rise in the number of households placed in temporary accommodation and an increase in the number of homeless applications. At the end of March 2011 there were 21 households in temporary accommodation compared to 15 at the same time last year, however the length of stay has remained at an average of 2 weeks.

The Councils approach to tackling homelessness has been through spending relatively small amounts to prevent households becoming homeless, saving money that would otherwise be spent on the provision of expensive temporary accommodation and support.

A variety of homeless prevention initiatives are available locally including:

- specialist services to prevent youth homelessness
- a specialist service to prevent homelessness amongst victims of domestic abuse

Ratio of lower quartile house price to lower quartile earnings by District



- mortgage rescue schemes
- support to help people access private rented accommodation
- Money advice services delivered by CAB

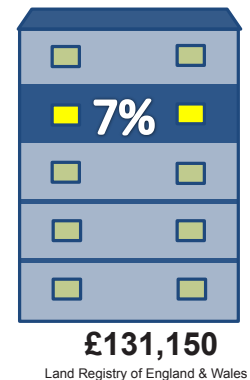
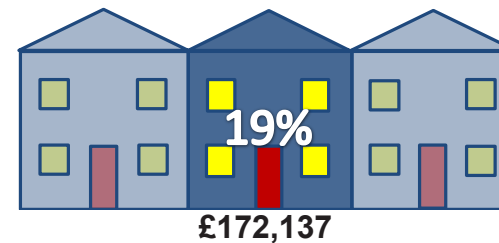
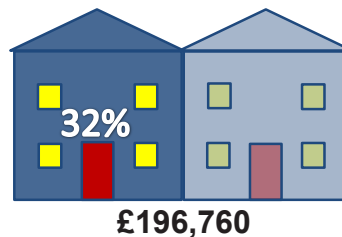
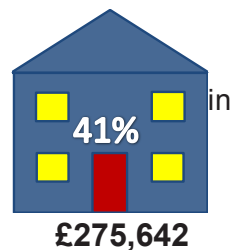
The Council has been active in the formulation of the new Choice Based Lettings Scheme (North Yorkshire Home Choice) due to go live in June 2011.

The Bridge House facility housed 30 single homeless clients this year. Many residents have needed specialist support for drug and alcohol issues and over 10% were receiving specialist support for Mental Health issues. Around 70% of resident were aged 25 and under and over a third are heavily involved with other agencies such as Social Care, Youth Justice and Probation. It costs £140 a week to house someone

in Bridge House compared to £1070 to house a young offender for a week or at least £485 to house someone with mental health problems in a local authority facility.

### Supporting Independent Living

A number of households have been supported making adaptations through the provision of a Disabled Facilities Grant enabling them to remain in their own homes. This year 57 new



grants have been approved to a value of £280,365.

The Ryecare Lifeline Service has secured a total of 153 new connections this year taking the total number of private lifelines throughout Ryedale to 514. The Council continues to support the Handyperson Scheme, introduced in 2008, which involves home safety checks, hospital discharge schemes and gardening services among another ancillaries support services.

### Fuel Poverty

Fuel poverty occurs when a household needs to spend more than 10% of its income on fuel. Research has shown that in Ryedale over a third of private sector households where living in fuel poverty, with over 10% of properties failing to meet the energy efficiency requirements of the Decent Homes Standard. The Council helps households to combat fuel poverty (and help reduce the District's Carbon footprint) through the award of Energy Efficiency Grants. A total of 94 grants to a value of £85,701 have been awarded this year. The Council continues to work in partnership with The Primary Care Trust, North Yorkshire Fire and Rescue and The Department of Works and Pensions through the 'Hotspots' Scheme which sign posts residents to schemes involving improving thermal efficiency, fire safety and benefit checks and advice.

### Home Improvement Agency

The improvement of private sector housing stock in the district is encouraged through the provision of disabled facility grants, empty property grants, decent home loans and home repair loans. The number of Home Repair Loans completed (17) has doubled this year compared to 2009/10 with 5 decent home loans, 4 empty property grants.

### Housing in Ryedale by type 2001 and average price Oct - Dec 2010



## Aim 2: ECONOMIC SUCCESS

- ECONOMIC SUCCESS

- To create the conditions for economic success

.....

The Council wants to create the conditions for economic success in Ryedale.

We help to make Ryedale a place of opportunity by developing the economic structure and supporting infrastructure and will help to provide opportunity for people in Ryedale by increasing wage and skill levels in the district.

Ryedale is the local authority area with the highest level of employment in England and claimant levels for job seekers allowance are low. The average weekly earnings by workplace also remain low and the Council is working to improve this by supporting the development of employment opportunities in higher paid sectors. Households with higher levels of income are likely to be commuting out of Ryedale to access better wage levels. Ryedale has many small businesses and good entrepreneurial activity. There is a strong presence of advanced engineering firms and an active training organisation, Derwent Training, which specialises in skills for engineering. Economic growth in Ryedale has been slower than in the County and the region and the dominant sectors continue to be manufacturing and agriculture. Growth has occurred in other higher value sectors such as research and development but from a low base.

### Improving Infrastructure

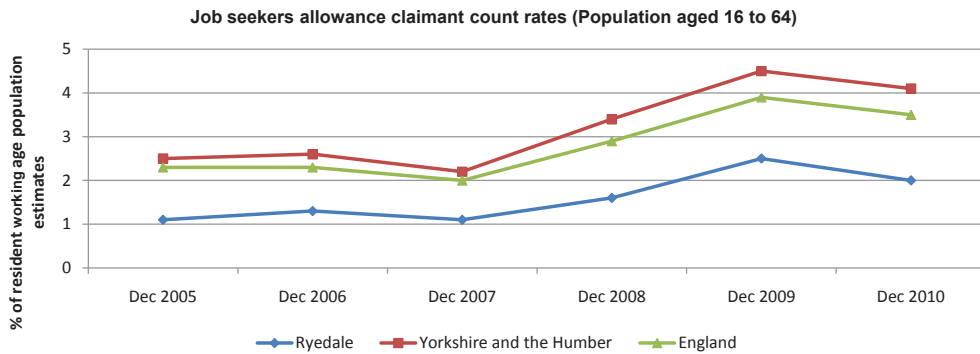
A major extension to York Road Industrial Estate has received planning permission and will provide opportunities for new jobs and investment at Malton. Work is expected on site in 2011/12.

Funding has been agreed for the improvement of the Brambling Fields junction on the A64 to take through traffic away from the congested centre of Malton and so improve the air quality problems at Butcher Corner. A planning application has been submitted for the works with a start on site expected in January 2012. The Council has allocated £2.34m to jointly fund the £5.6m scheme with NYCC and the Highways Agency.

Improved broadband services will be available to local businesses and industrial parks after investment in a new 'point-of-presence' at Ryedale House. Nynet, the provider, has applied for EU funding to provide super fast broadband for businesses across North Yorkshire, including in Ryedale.

Nynet have also launched a Community Broadband Initiative and have established two pilots in North Yorkshire at Newton upon Rawcliffe and Gillamoor. These have been undertaken to demonstrate that with a small amount of capital funding broadband can help to transform the lives of residents in remote rural locations. We are now embarking on a project to ascertain community and business aspirations for Next Generation Broadband across Ryedale.





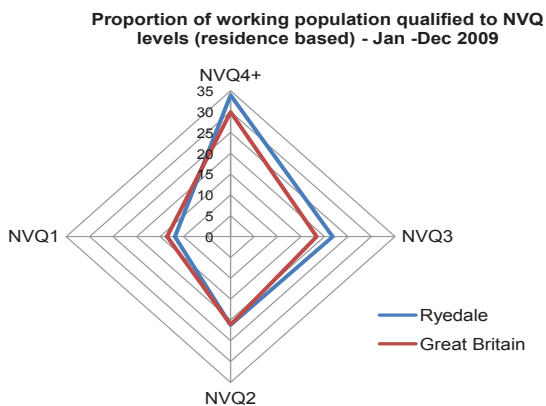
## Supporting Local Businesses

The York and North Yorkshire Local Enterprise Partnership has been approved by Government and is now being established to guide and encourage public and private sector investment in and maximise support for enterprise and industry in the area. A local forum for Ryedale businesses has also been established to improve the dialogue between the public and private sectors and remove barriers to enterprise.

## Identifying sufficient sites for industrial, business

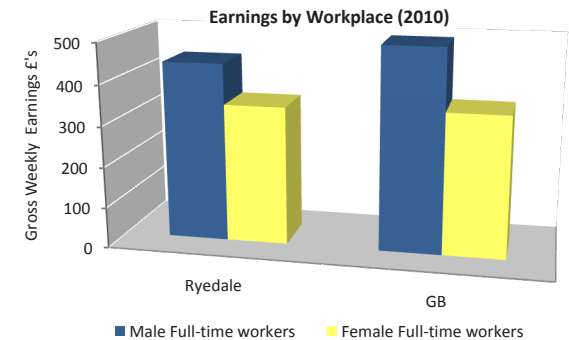
The consultation on the Draft Core Strategy finished in November 2010 and over 2000 responses were received. These are being analysed and will be reported to Council in September 2011 prior to the publication of the final version of the Core Strategy.

## Helping people to acquire the skills they need to access employment



The Council leads the Ryedale Work and Skills Partnership of public, private and voluntary sector organisations with an interest in skills development. The partnership works to tackle skills issues and match training provision to the needs of the local economy. The 'Opportunity Knocks' project to highlighted to young people in Ryedale the diversity of business

and employment opportunities available in the local area. A further event is planned for 2011. Major employers and local school pupils were brought together at an 'Opportunity Knocks' event to show local learners the opportunities available in Ryedale. This event is to be repeated in 2011. 'Skills for Life' is a programme of literacy and numeracy development within practical courses that appeal to a wide range of entrants.



Serving the needs of local businesses in a changing economic climate

We have established a new website [www.discovernorthyorkshire.co.uk](http://www.discovernorthyorkshire.co.uk) to specifically support the Tourism Association North Yorkshire 2011 holiday guide. Pickering and Malton Tourist Information Centres nominated for the 2010 White Rose Awards and Malton going on to win this award. Malton TIC has also hosted an event for businesses in the Wolds area to highlight the areas of investment in this area such as the Wolds Way Cycle Route and 'Big Skies Bike Rides'.

## Cultural Sector

The Annual Ryedale Open Art exhibition 2010 had a record number of submissions with more than 450 entries from a record number of artists and over 1500 visitors.

Revised funding and phasing agreed for the project to house and display the Harrison Collection of historic artefacts at the Ryedale Folk Museum at Hutton le Hole. Council support means that work can begin on site in Autumn 2011.

## Supporting those on Low Income

During the last year, we have helped 3,782 residents pay their rent and Council Tax. On average we managed to process and maintain these cases within 10.7 days. Which means that people received their payments on time, preventing financial hardship.



## Aim 3: HIGH QUALITY ENVIRONMENT

- HIGHT QUALITY ENVIRONMENT
- 
- 
- 
- 
- 
- 

To have a high quality, clean and sustainable environment

.....

The Council is committed to helping to main a high quality, clean and sustainable environment in Ryedale.

We will do this by reducing waste and CO2 emissions, planning to adapt to climate change and working to maintain the high quality of our local environment.

The residents of Ryedale value the quality of the local environment most highly when living in the area and services which help to maintain this continue to be high priority for local residents.

### **Increasing the rate of recycling and reducing the amount of waste collected**

The Council has exceeded the Governments 2020 recycling target for the 4th year running achieving a rate of 52% and is close to achieving the Government's 2020 target of 225kg of residual waste per capita. This makes the Council the top performer in the region for the 5th year running. Comparative costs for the service are low given the sparse nature of the district. The Council will introduce collections of cardboard and plastic bottles from every household, as part of the kerbside recycling collection service. These additional materials will complement the glass, cans, paper and garden waste already collected from all 24,500 properties across the District. The Council is planning this change to kerbside collections starting in Autumn 2011, implementation being dependent on delivery time of new vehicles. The scheme will be phased in across the District, so that all householders will be able to benefit from this enhanced service in 2012.

Ryedale continues to lead the field in disposing of garden waste through its innovative on farm composting scheme. The Council will continue to develop the efficiency of this scheme, which is delivered through a network of local farmers.

### **Managing the risk of future flooding**

Through its flood resilience grant scheme and this has seen a number of applications from households across the District including Pickering, Sinnington and Kirkbymoorside area. The Pickering Channel Management Project follows an independent assessment, funded by the Council, of the condition of main rivers in the Vale of Pickering. Alleviation to the flooding problems in these areas is being addressed by a two-year land management project designed to slow the flow of the water by increasing the time it takes from rain falling on the upper catchment to flood waters arriving in the watercourses flowing through Pickering and Sinnington.

'Slowing the Flow' is a two year pilot partnership project in the Pickering and Sinnington areas to show that land management could help to reduce the risk of flooding and

also bring other benefits for water quality, wildlife and soil protection. Forest Research is leading the project in partnership with the Environment Agency, Forestry Commission, Natural England, Durham University, North York Moors National Park Authority and the Council. The project explores various options for land management changes including Forestry work, moorland management, farmland management, flood storage using low level bunds. The Council has committed a further £150k to the Slowing the Flow scheme to enable the works to take place above Pickering in 2011, making a total contribution of £950k.

The deployment of local sandbag catches has made response times quicker and enhanced community resilience in response to flash flooding, this scheme is run in partnership with the local parish and town councils.

### Improving Street and Environmental Cleanliness

The Council's Streetscene Services, The Fitzwilliam Estate and North Yorkshire Police have developed an approach to patrol Malton, gather photographic evidence, action prompt removal of graffiti (within 48 hours where particularly offensive) and follow-up with a view to prosecution. Graffiti is well under control across the district as a result of effective partnership working.

New and improved arrangements were put to the test during the extreme winter conditions experienced this winter. Streetscene services have worked with North Yorkshire County Council, positioning teams and equipment in key locations across the district including Pickering, Helmsley and Kirkbymoorside to enable a responsive approach to severe winter conditions, limiting travelling time between locations and effectively utilising resources. The Council has committed £20k towards the supply of winter maintenance equipment to communities.

The final phase of this refurbishment of Malton Town Centre Public Conveniences has now been completed to a high standard. Comments on the refurbishment received to date have been very favourable.

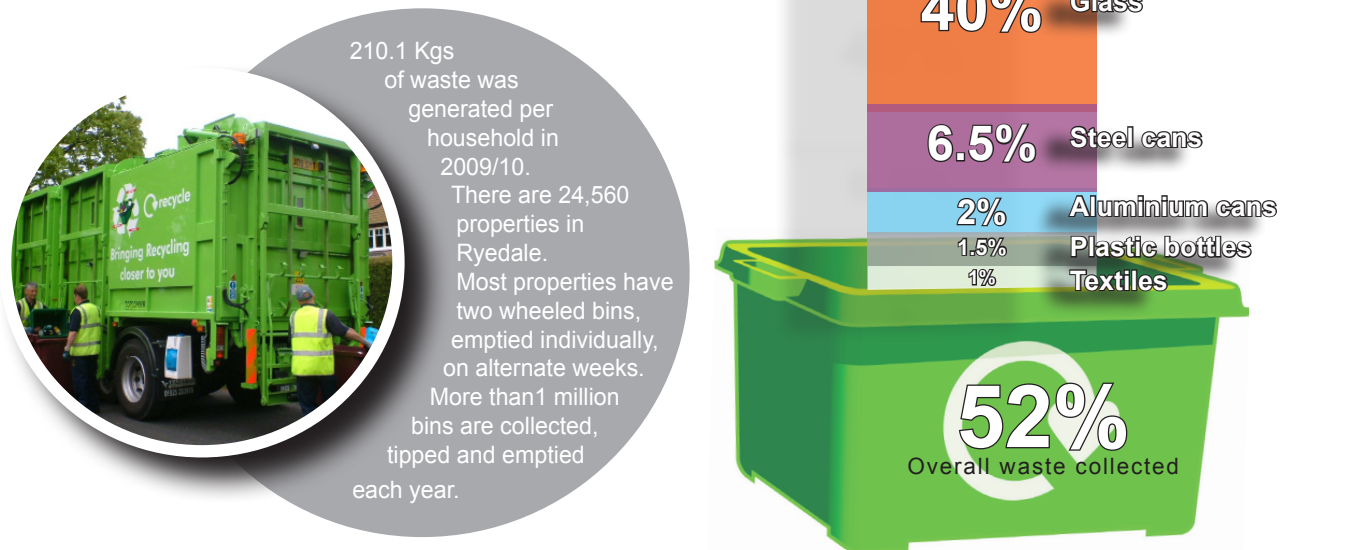
The Dog Warden service has won two Footprint Awards

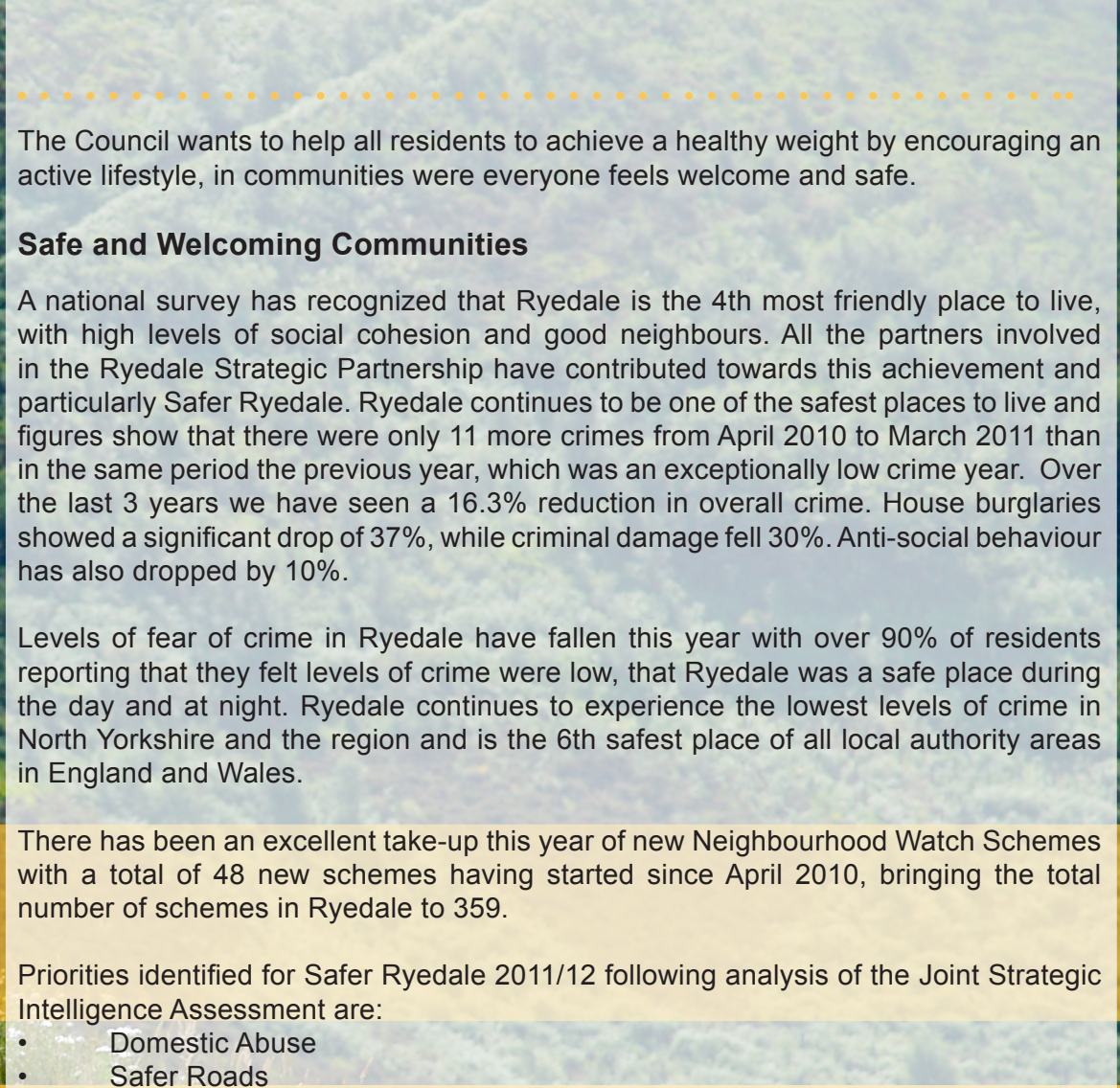
from the RSPCA for Animal Welfare Principles and Stray Dogs for its efforts "above and beyond the call of duty" in protecting animal welfare. This year the authority has not only retained the bronze award for Animal Welfare Principles but has now improved on the Stray Dog Award by gaining a Silver Award.

### Maintaining the quality of our natural environment

The Countryside Management Advisor continues to deliver the Biodiversity Action Plan, engaging with landowners to promote the completion of management plans for sites of importance for nature conservation in Ryedale. The Council has supported the work of the Howardian Hills Joint Advisory Committee in managing key sites in Ryedale. Achievements this year include:

- Completing a comprehensive study of the designed landscape at Gilling Castle.
- Controlling Himalayan Balsam along 5.8km of Wath Beck
- Restoring 275m of Wiganthorpe Park wall
- Preparing Farm Environment Plans, leading to Higher Level Stewardship applications
- Organised practical management projects on and prepared management plans for sites of importance for nature conservation





The Council wants to help all residents to achieve a healthy weight by encouraging an active lifestyle, in communities where everyone feels welcome and safe.

### Safe and Welcoming Communities

A national survey has recognized that Ryedale is the 4th most friendly place to live, with high levels of social cohesion and good neighbours. All the partners involved in the Ryedale Strategic Partnership have contributed towards this achievement and particularly Safer Ryedale. Ryedale continues to be one of the safest places to live and figures show that there were only 11 more crimes from April 2010 to March 2011 than in the same period the previous year, which was an exceptionally low crime year. Over the last 3 years we have seen a 16.3% reduction in overall crime. House burglaries showed a significant drop of 37%, while criminal damage fell 30%. Anti-social behaviour has also dropped by 10%.

Levels of fear of crime in Ryedale have fallen this year with over 90% of residents reporting that they felt levels of crime were low, that Ryedale was a safe place during the day and at night. Ryedale continues to experience the lowest levels of crime in North Yorkshire and the region and is the 6th safest place of all local authority areas in England and Wales.

There has been an excellent take-up this year of new Neighbourhood Watch Schemes with a total of 48 new schemes having started since April 2010, bringing the total number of schemes in Ryedale to 359.

Priorities identified for Safer Ryedale 2011/12 following analysis of the Joint Strategic Intelligence Assessment are:

- Domestic Abuse
- Safer Roads
- Alcohol Harm Reduction
- Community Priorities to include Anti-Social Behaviour, Shop Theft, Theft from Unattended Vehicles and Violence

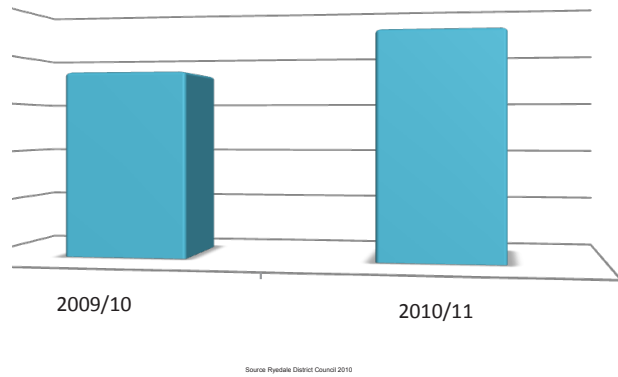
### Supporting Active Communities

The percentage of children in Ryedale doing more than two hours of high quality sport or PE a week is the highest in North Yorkshire whilst levels of childhood obesity are the highest in North Yorkshire, but falling. Estimates of adult obesity are also high and the Active People survey places Ryedale as the district in North Yorkshire with the lowest proportion of residents (20%) doing at least 30 minutes sport or active

# Aim 4: ACTIVE SAFE COMMUNITIES

- ACTIVE SAFE COMMUNITIES
- To help all residents to achieve a healthy weight by encouraging an active lifestyle, in communities where everyone feels welcome and safe

**Ryedale schools achieving Healthy Schools status**



recreation three times a week (the level recommended to maintain health).

**Investing in sport and recreation facilities**

The Council has invested £1.5 million into the development of a new Community Sports Centre at Malton School which was opened to the public on time and on budget in January 2011.

The Council has authorised approval for a community park including allotments in Pickering. The facility will include a bike and skate park; informal football/cricket area; picnic areas; trim trail/outdoor fitness area; play areas; teen facilities; community and school conservation garden and 20 full sized allotments.

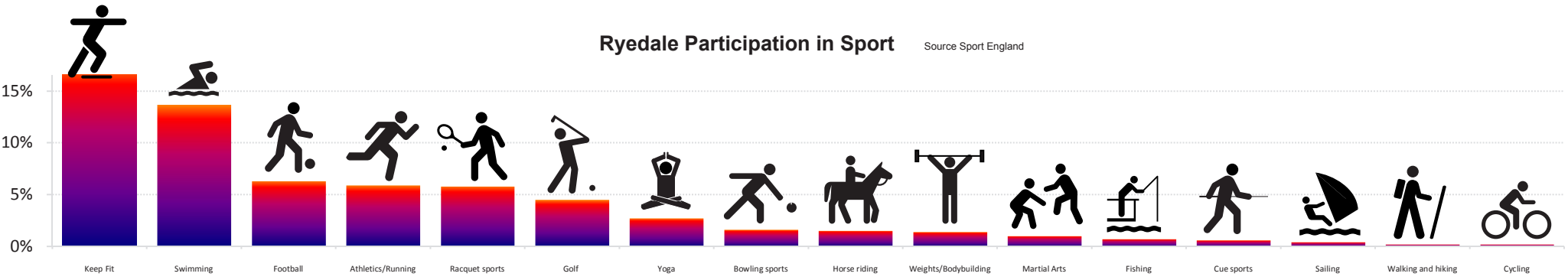
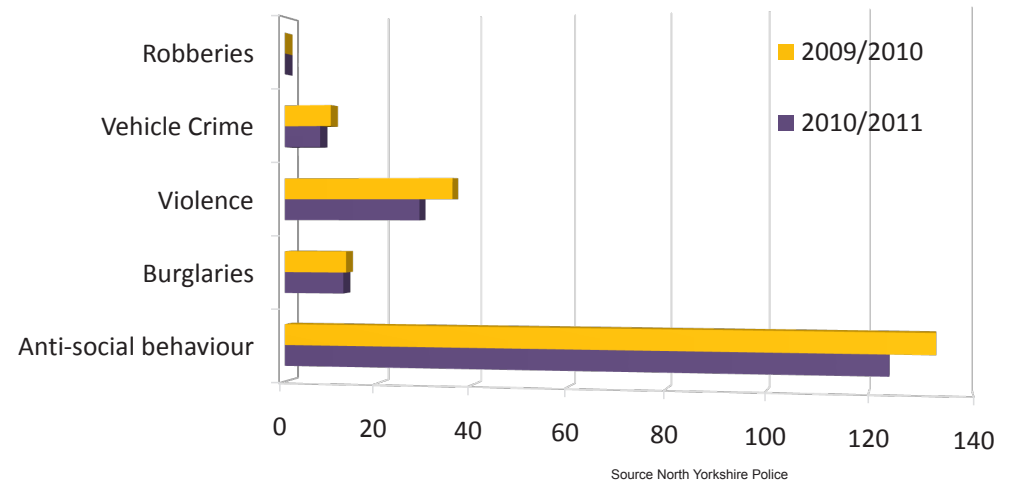
To improve the quality of local recreation facilities the Council has made significant investment into the following:

- Refurbishment of Ryedale Swimming Pool Pickering to enhance the changing facilities pool and reception area.
- Refurbishment of the reception area of Derwent pool.
- A new energy efficient boiler has been put in at Derwent Pool to reduce CO2 emissions and reduce running costs.
- An extension to the climbing wall at Northern Ryedale Leisure Centre has been jointly funded by the school and the Council.

There has been substantial investment into play infrastructure through the Big Lottery and Playbuilder schemes. The Council obtained £200,000 funding from Big Lottery over a 3 year programme for the development of play areas and to provide funding for Play Ranger activities for children in school holidays. Year 2 has just come to an end and all the capital projects have been completed on time.

The UCI World Mountain Bike championships will be held in Dalby Forest for a second year running following the success of the event in 2010. This was voted the best stage event in the 2010 season.

**Crime in Ryedale - Averages Dec to Feb**





# Aim 5: TRANSFORM THE COUNCIL

## TRANSFORM THE COUNCIL

To transform Ryedale District Council

We want to transform the Council and will make this happen by ensuring we understand our communities and that their needs are met, delivering outcomes that are important to local people and developing the leadership, capacity and capability of the Council to deliver improvements in priority areas, whilst balancing the budget.

The communities of Ryedale are served by 30 elected members, representing 20 wards. The Council operates a streamlined committee system. The voter turnout for the District Council elections in May 2011 was 46.5%, an increase on that for the previous election.

The Council set a balanced budget for 2011/12 achieving savings of £1.1 million and for the second consecutive year no increase in Council Tax. Further savings of £700k are required to balance the budget for 2012/13.

### Investing in our People

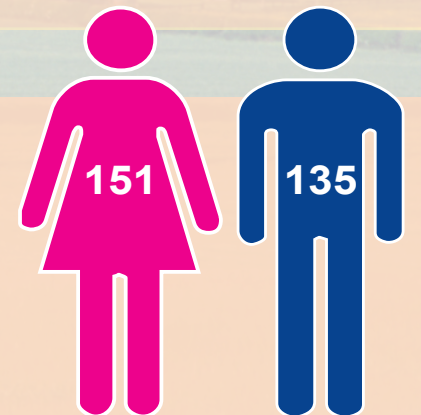
Ryedale is the only council in Yorkshire and Humber who successfully applied for accreditation through Best Companies to work for. This involved all of our staff completing a questionnaire about their work place, their managers and the leadership of the authority.

The Council has successfully maintained Investor in People accreditation in recognition.

### Investing in Information Technology

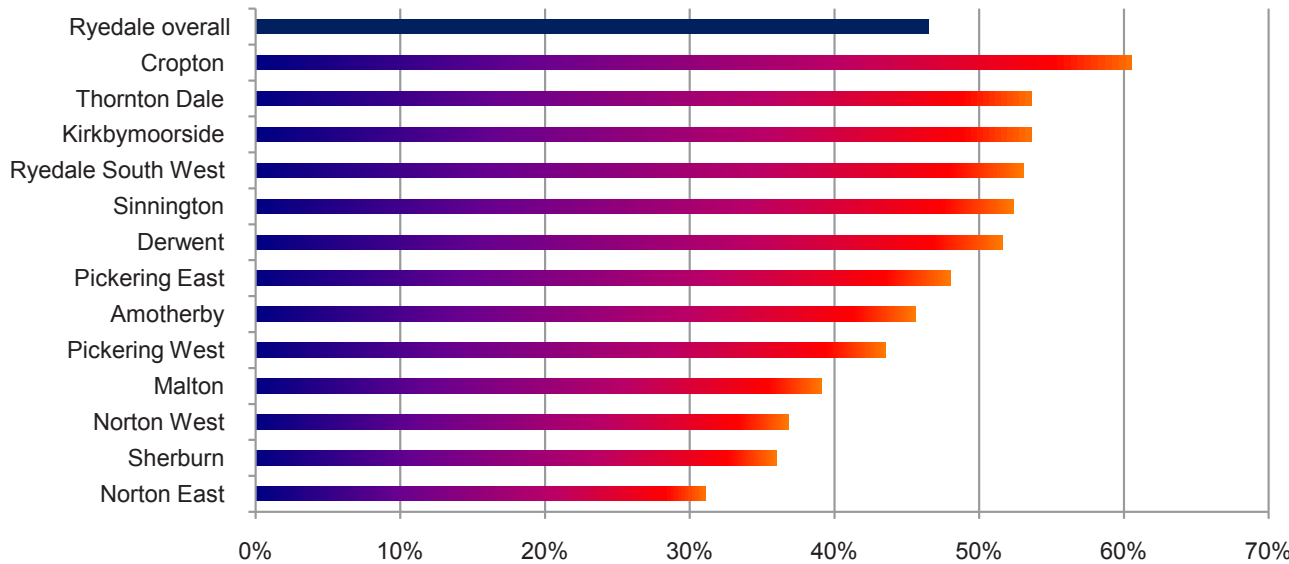
The Council has invested a million pounds in developing its IT systems to enable savings to be achieved through service delivery. This has resulted in efficiencies being achieved through improved access to information relating to planning applications through the online planning portal, improved access to services through the councils website, and the corporate roll out of electronic document management to streamline our back office functions.

The Revenues and Benefits upgrade has been a major project for the authority, it went live in February and all bills were sent out on time to all customers, and benefits claims are now being processed

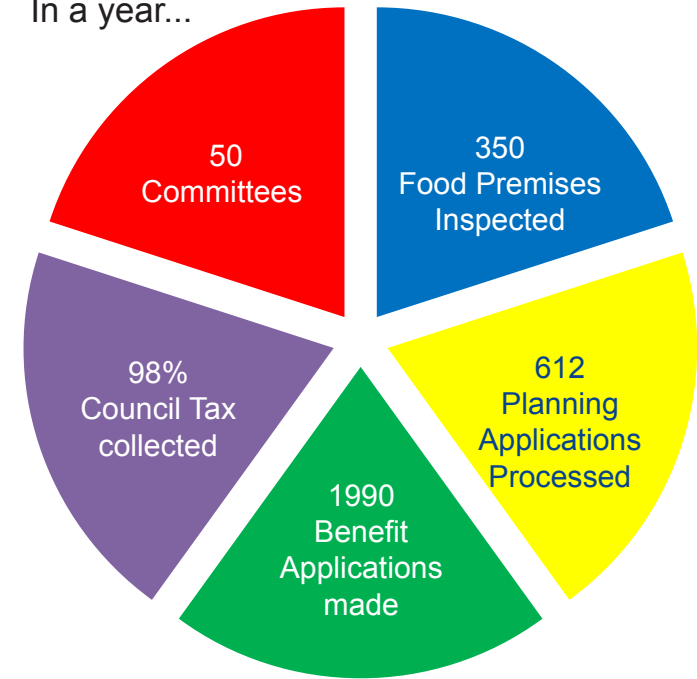


Ryedale District Council Employees

**% Turnout at Local Elections (Contested wards only) May 2011**



**In a year...**



through the new system. This project was delivered on time and on budget and delivered the planned efficiencies. The next project due for completion is the cash receipting and e-payments upgrade.

### Knowing Our Communities

In 2010, the Council set up a Citizen Panel of over 1,000 Ryedale residents. Through the surveys completed by the Panel members, the Council has developed a better understanding of what our communities value, any issues affecting them and levels of satisfaction with our services. This year we have issued three surveys covering service satisfaction, the Council's Budget and views on the Sport and Recreation provision in the District. This is what we have learnt:

- 68% were satisfied with our services and 94% thought they were easy to access
- We received a lot of comments about the availability of plastics and cardboard recycling. We have listened and from September 2011, plastics and cardboard will be included in the doorstep recycling collection.
- Our community also have concerns about traffic, the Council has agreed

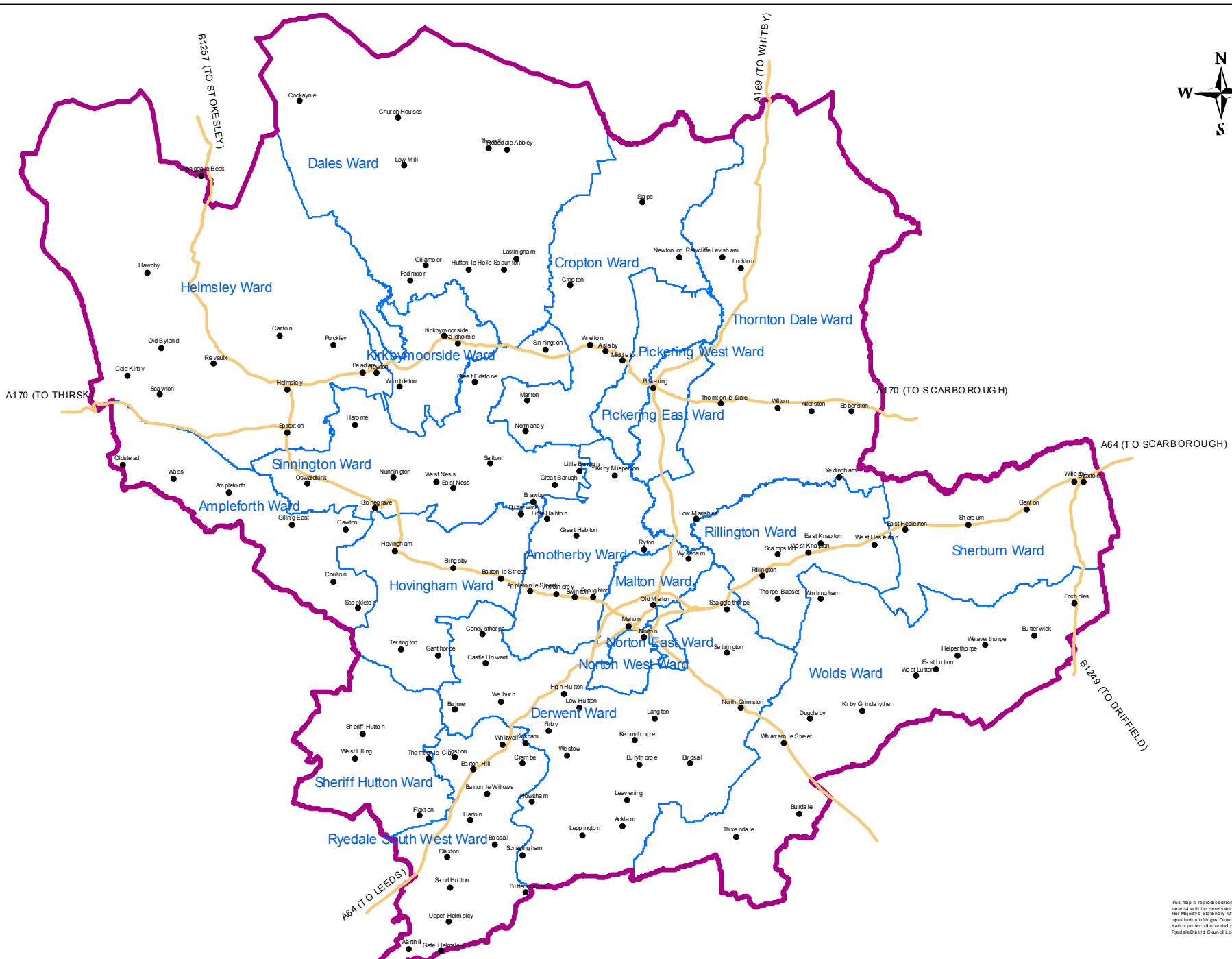
to inject £1.95m to significantly improve the highway network at Malton and Norton to remove through traffic and enable new development and support economic success.

- Through the budget simulator we know how you would allocate the councils budget and will use this insight in the development of the budget for 2012/13.
- The results from the Sports and Recreation survey will feed into the development of a Sports Strategy and Action Plan for Ryedale.

The Council has committed resources for the next 12 months which will enable support for Parishes who are undertaking a parish plan. The particular focus will be to support parishes which are ready to refresh their parish plan. Over 80% of population of Ryedale have had the opportunity to participate in community led planning.

### Transparency Agenda

The Council has met all the requirements placed on Local Government in relation to data transparency including publishing items of spending over £500, and the disclosure of senior salaries. The government is currently consulting on a code of recommended practice for local authorities on data transparency.



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**The Main Office of Ryedale District Council is at:**

Ryedale House  
Malton  
North Yorkshire  
YO17 7HH

**Main switchboard telephone number: 01653 600666**

Main fax number: 01653 696801  
Email: [info@ryedale.gov.uk](mailto:info@ryedale.gov.uk)  
Monday to Thursday: 8.30am to 5.00pm  
Friday: 8.30am to 4.30pm

**Revenues and Benefits Service Opening Hours at Ryedale House**

This service is open as follows:  
Monday, Wednesday, Thursday: 8.30am to 5.00pm  
Tuesday: 10.30am to 5.00pm  
Friday: 8.30am to 4.30pm

**Parking:** There is free parking for visitors at Ryedale House.  
**Accessibility:** Ryedale House is suitable for wheelchair access, has a disabled parking bay, and the Reception has an induction loop.

**Area Offices**

**Pickering Customer Contact Centre**  
@ NYCC Community Resource Centre  
Ropery House  
The Ropery  
Pickering  
North Yorkshire  
YO18 8DY

Telephone: 01751 476996.  
Opening Hours: Open on Mondays from 9.00am to 5.00pm.  
The Benefits Assessor is in attendance from 9.00am to 4.00pm.  
Parking: Pay and display car park opposite the Contact Centre.  
Accessibility: The Centre has disabled access facilities.

**Kirkbymoorside Area Office**

Church House  
Market Place  
Kirkbymoorside  
York  
YO62 6AT  
Telephone: 0845 0349528  
Opening Hours: Open on Wednesdays from 8.30am to 3.30pm and Thursdays from 3.00pm to 8.00pm  
Parking: Pay and display car park near the Area Office.  
Accessibility: The Office has disabled access facilities.

**Helmsley Area Office**

The Library  
Town Hall  
Market Place  
Helmsley  
York  
YO62 5BL  
Telephone: 01439 770338  
Opening Hours: Open on Fridays from 8.30am to 3.00pm  
Parking: Pay and display parking in the Market Place.  
Accessibility: The Office (which is within the Library) has disabled access facilities.

**Building Control Offices**

Building Control Services in Ryedale are provided by North Yorkshire Building Control Partnership which provides a building control service to Hambleton, Richmondshire, Ryedale, Scarborough and Selby District Councils. Its offices are based at:-  
Suite 2  
Coxwold House  
Easingwold Business Park  
Easingwold  
York YO61 3FB  
Telephone: 01347 822703  
Email: [buildingcontrol@ryedale.gov.uk](mailto:buildingcontrol@ryedale.gov.uk)  
Opening Hours: Monday - Thursday: 8.30am - 5.00pm,  
Friday: 8.30am - 4.30pm

This document is also available in other languages, large print and audio format upon request.

本文件也可应要求，制作成其它语文或特大字体版本，也可制作成录音带。 (Simplified Chinese)

Dokument ten jest na życzenie udostępniany także w innych wersjach językowych, w dużym druku lub w formacie audio. (Polish)

Este documento encontra-se também disponível noutros idiomas, em tipo de imprensa grande e em formato áudio, a pedido. (Portuguese)

本文件也可應要求，製作成其他語文或特大字體版本，也可製作成錄音帶。 (Traditional Chinese)

This document has been produced by:  
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